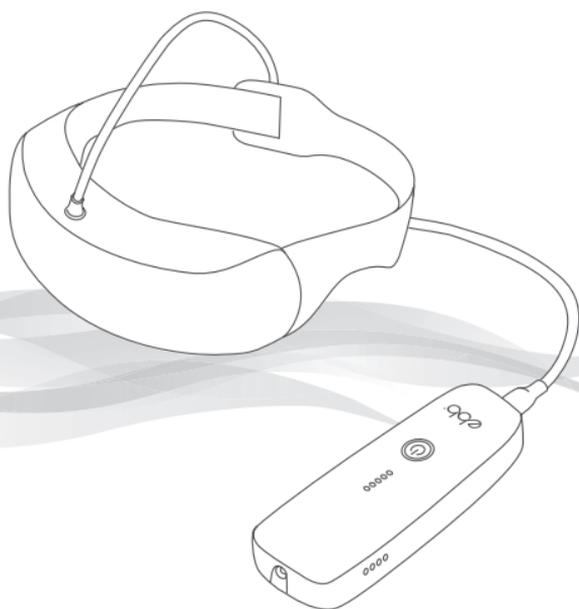


ebb® CoolDrift™ Versa

Product Manual



Introducing Ebb® CoolDrift™ Versa

CoolDrift's continuous cooling technology is a clinically validated, drug-free solution for people who have trouble falling asleep and/or sleeping through the night – especially if it's caused by a racing mind. Specific and precise temperatures, when applied to the right location, are clinically validated to calm the racing mind, and induce sleep. CoolDrift's intelligent algorithm maintains that specific temperature range continuously throughout the night.

What to expect

1. CoolDrift doesn't "knock you out" like a sleeping pill. It's designed to work with your body to promote sleep.
2. CoolDrift takes time to work, so be patient and persistent.
3. CoolDrift Versa's portability means that you can use it to calm your racing mind before bed in other rooms of your house. It can also be used through the whole night.

WARNINGS

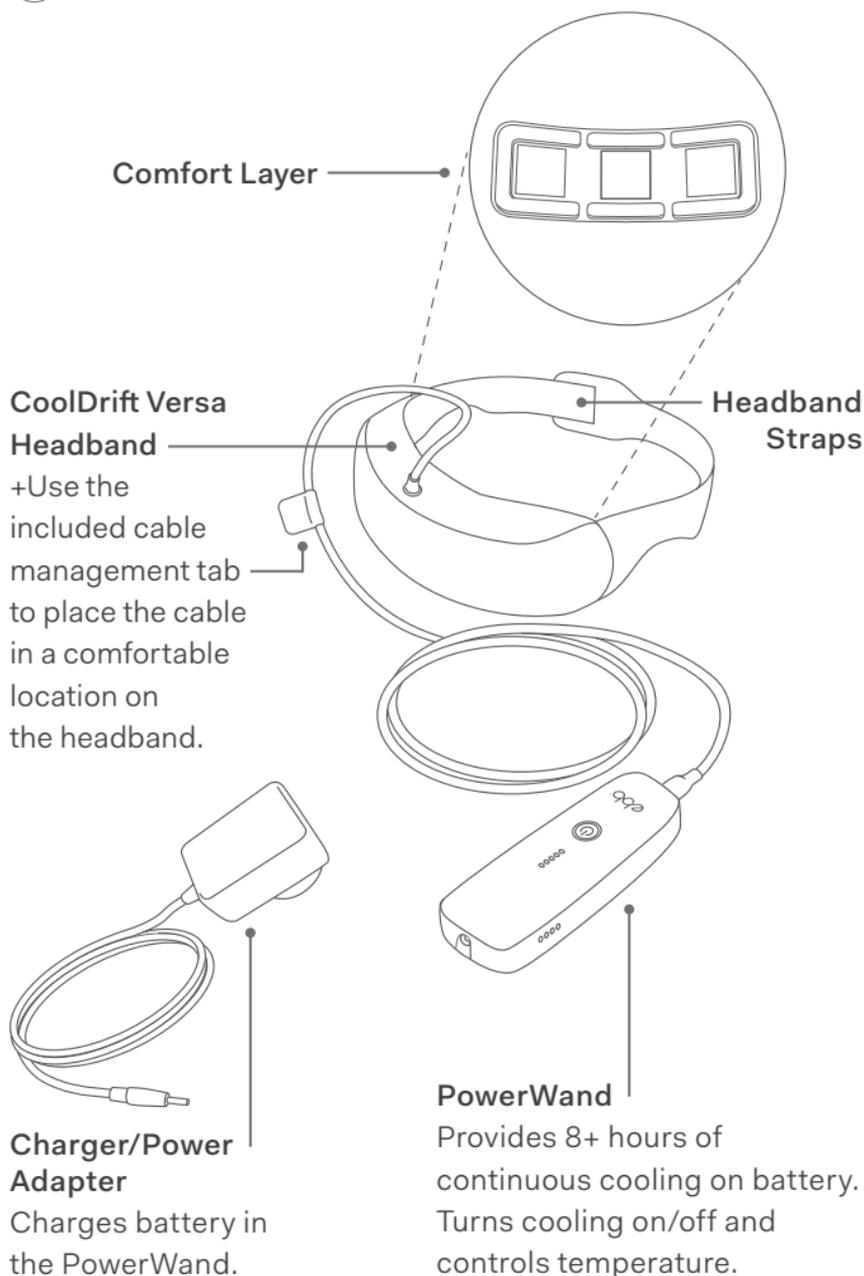
- Read the entire manual before use.
- The headband must be worn in the proper orientation to prevent entanglement and strangulation.
- Some individuals may experience skin redness on the forehead after wearing the product. If this persists more than 12 hours, contact Ebb Therapeutics.
- People with cold sensitivity reactions such as Raynaud's Disease should consult their doctor before using cooling products to avoid cold sensitivity reactions.
- If you have a skin condition on your forehead that may make wearing the headband uncomfortable, please check with your doctor before use.
- CoolDrift is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- Children should be supervised not to play with CoolDrift.
- CoolDrift is only to be used with the power supply provided.
- Route the power supply cable to prevent a tripping hazard or being entangled with furniture.
- If the supply cord is damaged it must be replaced by Ebb Therapeutics.
- Do not use CoolDrift if the package or any part is damaged.

CAUTION

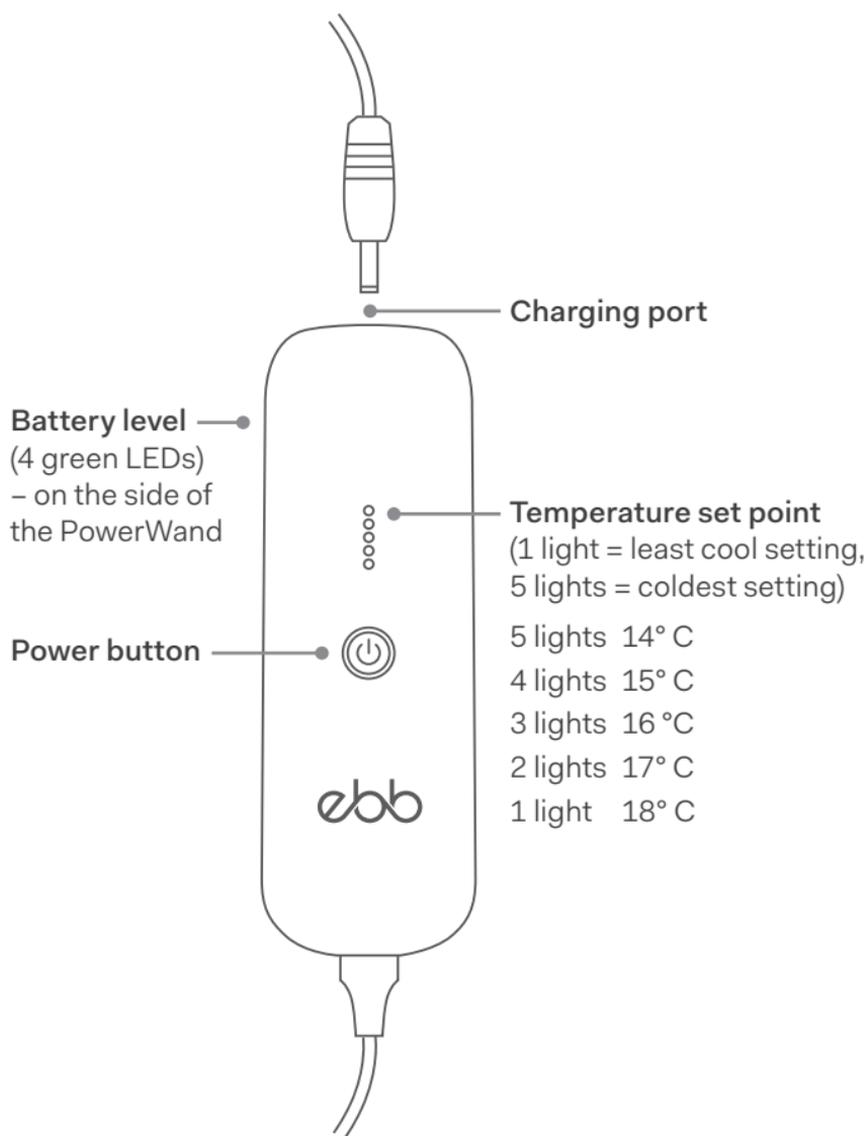
- Improper placement of the headband may result in reduced effectiveness.
- The safety and effectiveness of CoolDrift in pregnant women has not been established.
- CoolDrift is designed for indoor use only.
- Keep CoolDrift dry and away from water.
- Do not use accessories other than those sold by Ebb Therapeutics.
- CoolDrift Versa is powered by a rechargeable Lithium Ion battery. Do not open and attempt to replace the battery yourself.
- Follow local laws and regulations for proper disposal.

Unpack the components to get started

1 Device Overview



2 PowerWand Controls



Set up and use

1 Charge before use

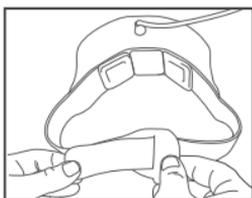
- a) Plug the Power Adapter into the charging port at the top of the PowerWand.
- b) It will take approximately 3-4 hours to reach a full charge, indicated by 4 green LEDs on the side of the PowerWand.

Note: CoolDrift Versa can be used while it is charging.

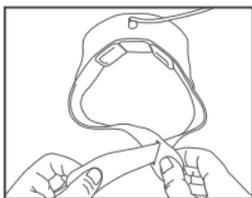
However, for enhanced ease of use, we encourage you to charge it before each nightly use.

2 Putting on the headband

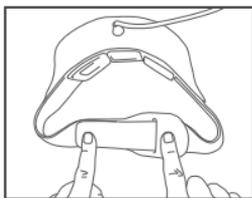
- a) Place the product on a surface. Adjust the headband so that it stays on your head.



- Release and lift the ends of both straps.



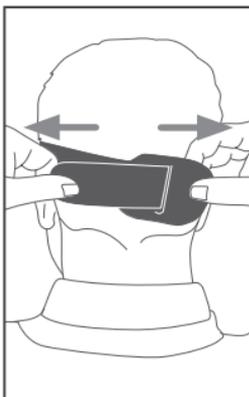
- Pull both straps away from each other, through the loop, to tighten.



- Press down to reattach the ends of both straps.

Set up and use (cont'd)

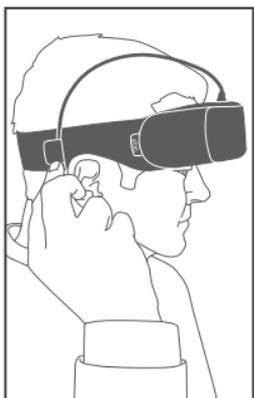
- b) Place the headband on your head. It should sit above your eyebrows and flat across your forehead. The wire should come out of the top of the device.



- Adjust the straps again if needed. The headband should be tight enough to not slip off your forehead but not too tight that it is uncomfortable.



If you have long hair, pull the product down around your neck like a headband, pull your hair out from under it, then pull it back up into place on your forehead.



- c) Use the included cable management tab to place the cable in a comfortable location on the headband.

3 Using CoolDrift Versa

a) Press and hold the power button to turn the cooling on/off.

b) Press the button again to adjust the temperature.

- 1 light = least cool
- 5 lights = coldest

After first use, it will start on your last used temperature setting.

c) All temperature settings are validated to be effective.

Choose the one that feels the most comfortable for you.

- The indicator lights turn off after 10 seconds. If the lights have gone off, press the button once to turn them back on. CoolDrift Versa continues working even when the light has gone off.

4 In the Morning

Press and hold the power button to turn the headband off. Remove it from your head and plug in the PowerWand so that it's ready for the next night's use.



Incorporating CoolDrift Versa into Your Routine



Getting used to sleeping with CoolDrift

It may take a few nights to get used to wearing the headband. Try wearing it for 20-30 minutes during the day or early evening to get comfortable with set up and use and to get comfortable with the cooling.



Help CoolDrift work with your body

Practice good sleep habits. Try to sleep in a dark room and don't use technology in the bedroom an hour before bed.



Enhance your routine

CoolDrift Versa's portable design means that you can use it to wind down outside of bed. Try using it while you're getting organized for the next day.

Care & Maintenance

Cleaning

The PowerWand and headband can be wiped down with alcohol wipes to keep clean. Do not get the headband or PowerWand wet with water as it will damage the device. Do not wash the fabric parts (headband straps and comfort layer) in a washing machine or dry in a dryer, as it will damage them.

Replacing the Fabric Parts

The headband straps and comfort layer are removable and should be replaced when they become discolored or worn out. Life of these fabric parts varies based on usage and maintenance. The expected life of the straps is about 6 months and about 1 month for the comfort layer.

When replacing the headband straps, line up the L and R on the straps with the matching letter on the device. The letter on the strap should face toward you when connected.

Service Life

The expected service life of CoolDrift Versa is 2 years. If the device stops cooling, it is time to replace it.

Disposal

Dispose in accordance with local regulations. Separate collection for electrical electronic equipment per EC Directive 2002/96/EC.

Troubleshooting

If there is a problem, first try the following suggestions. There are no user-serviceable components inside CoolDrift Versa. Do not attempt to open the product as this will void the warranty.

Problem	Solution
Temperature 1 indicator blinking	Product was stored at a cold temperature. Please allow the device to come to room temperature before use.
Temperature 2 indicator blinking	Product is too warm. Ensure the headband is not covered or wrapped in a blanket.
Temperature 3 indicator blinking	Please contact Ebb Therapeutics if the error persists.
Temperature 4 indicator blinking	Please contact Ebb Therapeutics if the error persists.
Battery level 1 light blinking when charger is plugged in	Battery is too low, please allow the device to charge for at least 30 minutes before using it. If blinking persists longer than 30 minutes, please contact Ebb Therapeutics.

If your device issues persist or if you don't see your specific issue above, please contact 1-800-381-1145 for additional assistance.

Technical Description

Specification	
Rated voltage	AC Power Input 100-240V, 50/60Hz 0.3A DC Power 12VDC 1.0A Fuses: There are no user-replaceable fuses
Rated Power	12 Watts
Ambient Operating Temperature/Humidity	14° C to 24° C (57°F to 75°F) 15% to 75% relative, non-condensing Note: Usage above 24°C (75°F) may impact cooling performance
Ambient Storage Temperature/Humidity	5° C to 60° C (41°F to 140°F) 15% to 95% relative, non-condensing
CoolDrift was tested to IEC/EN 60335-1	Safety of household and similar electrical appliances - Part 1: General requirements
CoolDrift was tested to FCC Part 15, Subpart B/ICES-003	Conducted and Radiated Emissions
CoolDrift was tested to 2014/30/EU	Directive relating to electromagnetic compatibility - Conducted and Immunity
CoolDrift was tested to EN 55014-1 - Electromagnetic compatibility	Electromagnetic compatibility - Requirements for household appliances, electric tools and similar apparatus - Part 1: Emission
CoolDrift was tested to EN 55014-2 - Electromagnetic compatibility	Electromagnetic compatibility - Requirements for household appliances, electric tools and similar apparatus - Part 2: Immunity - Product family standard

Electromagnetic Compatibility

CoolDrift Versa complies with all applicable electromagnetic compatibility requirements of FCC Part 15, Subpart B/ ICES-003 (For US/Canada) and EMC Directive 2014/30/EU, in accordance with emissions standard EN 55014-1:2006 +A2:2011, Immunity standard EN 55014-2:1997 +A2:2008 (For EU/CE Mark).

Symbols

	Manufacturer name, address and location
	Read the manual prior to use
	Warning or Precaution Statement
	For Indoor Use Only
	Keep Dry

FCC Rules

Information for Users of FCC Part 15, Class B Devices

Compliance

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or experienced radio/TV technician for help.

Modifications:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Limited Warranty

Ebb Therapeutics warrants that CoolDrift Versa and Accessories (collectively referred to as the “Product”) shall be free from defects of workmanship and materials from the date of purchase for the period specified below (the “Warranty Period”):

CoolDrift Versa: one (1) year from the date of purchase by the end user.

If the Product fails under normal conditions of use and the Product is returned to Ebb Therapeutics within the Warranty Period, Ebb Therapeutics will repair or replace the defective Product with a new or refurbished Product, at Ebb Therapeutics' sole discretion. This warranty is non-transferable and only applies to the original end user of the Product. The foregoing replacement remedy will be the sole remedy for breach of the foregoing warranty. This warranty does not cover damage caused by accident, misuse, abuse, negligence, alteration, failure to use or maintain the Product under conditions of normal use and in accordance with the terms of the product literature, and other defects not related to materials or workmanship. This warranty does not apply to any Product that may have been repaired or altered by anyone other than Ebb Therapeutics.

Ebb Therapeutics disclaims all liability for economic loss, loss of profits, overhead, or indirect, consequential, special or incidental damages which may be claimed to arise from any sale or use of the Product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IN ADDITION, ANY IMPLIED WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS SPECIFICALLY DISCLAIMED. SOME STATES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

To exercise your rights under this limited warranty, contact Ebb Therapeutics.

2555 Smallman Street
Suite 100
Pittsburgh, PA 15222
Call (800) 381-1145

FAQs

- Q** How long will the battery in the PowerWand last?
- A** A fully charged battery is designed to last for a whole night of sleep (8 hours or more). The 4 green LEDs on the side of the PowerWand indicate the proportion of battery life remaining.
- Q** Can I use CoolDrift Versa with the power adapter plugged into a wall outlet?
- A** Yes, you can use it with the power adapter plugged into a wall outlet or by running on battery power.
- Q** Where should I put the PowerWand while I'm sleeping?
- A** We recommend placing the PowerWand by your side while you sleep. If you are charging the PowerWand while using it, we recommend placing it on the night stand.
- Q** What are the temperatures for each temperature setting?
- A** The temperature set points are listed in the PowerWand Controls section of this user manual. For each temperature setting, CoolDrift's intelligent algorithm will adjust by a few degrees throughout the night based on your body's naturally fluctuating temperature.

Q Can I travel on a plane with CoolDrift Versa?

A CoolDrift Versa contains a Lithium Ion battery, so it can only be brought onto a plane in your carry-on luggage. It cannot be placed in your checked luggage. CoolDrift Versa's battery is 25 WH. It can be used while flying as long as all flight crew instructions are followed.

Q I'm having trouble adjusting to using the device. Who can I call?

A Please call 1-800-381-1145 or chat with us on ebbsleep.com.



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